

WEBSITE PRIVACY POLICY

This Privacy Policy applies to all personal information collect by Red Dog Property Inspections via the website located at www.reddoginspections.com.au

1. What is “personal information”?

- a) The Privacy Act 1988 (Cth) currently defines “personal information” as meaning information or an opinion about an identified individual or an individual who is reasonable identifiable:
 - (i) Whether the information or opinion is true or not; and
 - (ii) Whether the information or opinion is recorded in a material form or not.
- b) If the information does not disclose your identity or enable your identity to be ascertained, it will in most cases not be classified as “personal information” and will not be subject to the privacy policy.

2. What Information do we collect?

- a) The kind of personal information that we collect from you will depend on how you use the website. The personal information which we collect and hold about you may include: your name, address, telephone number, email address, photograph and services required.

3. How we collect your personal information

- a) We may collect personal information from you whenever you input such information into the website.
- b) We also collect cookies from your computer which enable us to tell when you use the website and to help customise your website experience. As a general rule, however, it is not possible to identify you personally from our use of cookies.

4. Purpose of collection

- a) The purpose of which we collect personal information is to provide you with the best service experience possible on the website.

- b) We customarily disclose personal information only to our service providers who assist us in operating the website. Your personal information may also be exposed from time to time to maintenance and support personnel acting in the normal course of their duties.
- c) By using our website, you consent to the receipt of direct marketing material. We will only use your personal information for this purpose if we have collected such information direct from you, and if it is material of a type which you would reasonably expect to receive from us. We do not use sensitive personal information in direct marketing activity. Our direct marketing material will include a simple means by which you can request not to receive further communications of this nature.

5. Access and correction

Australian Privacy Principle 12 permits you to obtain access to the personal information we hold about you in certain circumstances, and Australian Privacy Principle 13 allows you to correct inaccurate personal information subject to certain exceptions. If you would like to obtain such access, please contact us as set out below.

6. Electronic newsletters

If user decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product, or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or user may contact us via our site. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

7. Complaint procedure

If you have a complaint concerning the manner in which we maintain the privacy of your personal information, please contact us as set out below. The director of Red Dog Property Inspections Adam Liddell will consider all complaints, and we may see further information from you to clarify your concerns. If we agree that your complaint is well founded, we will, in consultation with you, take appropriate steps to rectify the problem. If you remain dissatisfied with the outcome, you may refer the matter to the Office of the Australian information Commissioner.

8. Sharing your personal information

We do not sell, trade, or rent users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes if you have given us your permission.

9. Overseas Transfer

Your personal information will not be disclosed to recipients outside of Australia unless you expressly request us to do so. If you request us to transfer your personal information to an overseas recipient, the overseas recipient will not be required to comply with the Australian Privacy Principles and will not be liable for any mishandling of your information in such circumstances.

10. Your acceptance of these terms

By using this site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site. Your continued use of the site following the posting of changes to this policy will be deemed your acceptance of those changes.

11. How to contact us about privacy

If you have any queries about this Privacy Policy, the practices of this site, or if you seek access to your personal information, or if you have a complaint about our privacy practices, you can contact us through: reddog@lidman.com.au